

# ***USEFUL INFORMATION***

***For international students***



**ENGLISH ver.**

# OUTLINE

## EXPLANATION OF ICONS



: Website



: Business Hours



: Phone number



: Supported Languages



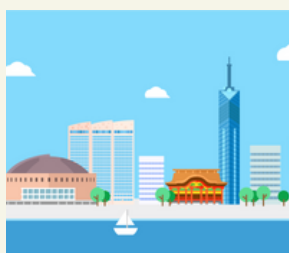
: Email address



: LINE App

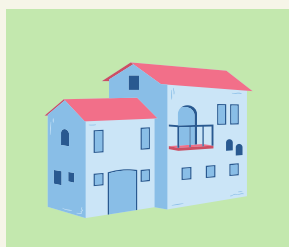


: Address



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## 1 Welcome to Fukuoka . . . . . 1



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## 2 Housing . . . . . 2

**Student dormitory**  
**Public residence**



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## 3 Daily Life . . . . . 3

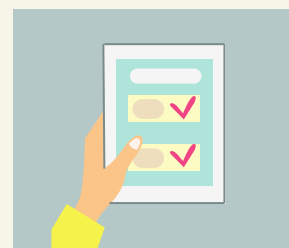
**Electricity, Gas, Water**  
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## 4 Health • Emergency . . . . . 5

**On-campus clinic • Consultations**  
**Search hospitals/clinic**  
**Medical support • Interpretation**  
**Emergency**



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**Fukuoka regional immigration bureau**  
**Fukuoka city ward office**

# Welcome to Fukuoka!

Here is a list of useful websites for foreigners living in Fukuoka.

## Support for Foreign Residents

 <https://www.city.fukuoka.lg.jp/shisei/gshien/index.html>



## Welcome Kit by Fukuoka City International Foundation

 <https://www.fcif.or.jp/en/en-information/welcome-kit/>




## Living in Fukuoka

 <https://www.fcif.or.jp/en/en-information/living/>



## LIFE IN FUKUOKA

 <https://www.city.fukuoka.lg.jp/soki/kokusai/shisei/seikatugaidansu/guidance.html>



## Hospital Guide in Fukuoka for Foreign Residents

 <https://www.fcif.or.jp/en/en-consultation/health/>



## Guidebook on living and working

 [https://www.moj.go.jp/isa/guidebook\\_all.html](https://www.moj.go.jp/isa/guidebook_all.html)




## FUKUOKA IS OPEN

 <https://fisop.net>




## NHK WORLD JAPAN

 <https://www3.nhk.or.jp/nhkworld/>



## Disaster Prevention Handbook

 [https://www.pref.fukuoka.lg.jp/uploaded/life/671824\\_61619902\\_misc.pdf](https://www.pref.fukuoka.lg.jp/uploaded/life/671824_61619902_misc.pdf)



## Household Garbage Rules

 <https://www.city.fukuoka.lg.jp/kankyo/jigyokeigomi/life/katei-bunbetsu/gomi-download.html>



## Driving and Traffic Rules in Japan

 <https://www.fcif.or.jp/en/en-information/living/driving/>



## Japanese Language Class by Volunteers in Fukuoka

 <https://www.fcif.or.jp/en/en-language/japanese-language-class/>



# Student Dormitory

## ✔ ITO CAMPUS

Dormitory	Address	Business hours	Phone number
Ito Harmony House	522 Kuwabara, Nishi Ward, Fukuoka, 8190382	9:00 a.m. - 6:00 p.m. (Everyday) ※Security guards will take care of you after business hours.	092-806-5779
Dormitory 1	674 Kuwabara, Nishi Ward, Fukuoka, 8190382		092-807-7188
Dormitory 2			092-806-6841
Dormitory 3			092-807-7072
Settle International	900-3 Tomari, Itoshima city, 8191111	10:00 a.m. - 5:00 p.m. (Mon, Tue, Thur, Fri, Sat) ※You can NOT move-in on Wednesday, Sunday, National holidays	092-332-0770

## ✔ OHASHI · CHIKUSHI CAMPUS

Dormitory	Address	Business hours	Phone number
Fukuoka City International Center	4-1 Tenyamachi, Hakata Ward, Fukuoka, 8120025	9:00 a.m. - 5:00 p.m. (Weekdays) ※Security guards in 4F will take care of you after business hours.	092-262-1724
Ijiri International House	2-36-40 Ijiri, Minami Ward, Fukuoka, 8111302	9:00 a.m. - 5:00 p.m. (Weekdays, Sat) ※You can NOT move-in on Sunday, National holidays	092-573-4946
Chikushi International House	6-1, Kasuga Park, Kasuga-shi, Fukuoka, 8160811		080-4104-6524

## ✔ HOSPITAL CAMPUS

Dormitory	Address	Business hours	Phone number
Maidashi International House	4-1-1, Maidashi, Higashi Ward, Fukuoka, 8120054	10:00 a.m. - 5:00 p.m. (Mon, Tue, Thur, Fri, Sat) ※You can NOT move-in on Wednesday, Sunday, National holidays	070-3100-9756

# Public Residence

Applications are accepted only during specified periods. Since public housing attracts many tenant applicants, selection is made by drawing lots.

### ▼ Fukuoka Municipal Housing



092-271-2561



<http://www.nicety.or.jp/shiei1-osagashi/>  
(Japanese version only)



### ▼ Fukuoka Prefectural Housing



092-281-8029



<https://lsf.jp/>  
(Japanese version only)



# Electricity, Gas, Water

Electricity and gas companies are examples. Please note that some residences may have companies other than those listed below.

## Electricity


### ▼Kyushu Electric Power Company

 [https://www.kyuden.co.jp/english\\_index.html](https://www.kyuden.co.jp/english_index.html)



## Gas

### ▼Saibu Gas


 <https://www.saibugas.co.jp/e/index.htm>




## Water

### ▼Fukuoka city waterworks bureau


 092-532-1010 ※Phone calls available in foreign languages.


 Monday-Friday : 8:45 a.m.~5:30 p.m.  
Saturday : 9 a.m.~5 p.m.


 <https://www.city.fukuoka.lg.jp/mizu/somu/index.html>



### ▼Itoshima city water and sewage service center


 092-332-2081


 Monday-Friday : 8:30 a.m.~5:15 p.m.

 <https://www.city.itoshima.lg.jp/s027/010/010/020/010/suido-riyo.html>



### ▼Kasuga nakagawa waterworks bureau

 092-571-7002

 Monday-Friday : 8:30 a.m.~5p.m.

 [https://kasuga-nakagawa-suido.or.jp/fee\\_procedure/moving/](https://kasuga-nakagawa-suido.or.jp/fee_procedure/moving/) (Japanese version only)



# Postal, Home delivery

Examples of postal and home delivery services in Japan and abroad.

## Postal service

### ▼Domestic

 [https://www.post.japanpost.jp/index\\_en.html](https://www.post.japanpost.jp/index_en.html)



### ▼International

 [https://www.post.japanpost.jp/int/index\\_en.html](https://www.post.japanpost.jp/int/index_en.html)



## Home delivery


### 【Domestic】

#### ▼Yu Pack

 [https://www.post.japanpost.jp/service/you\\_pack/index\\_en.html](https://www.post.japanpost.jp/service/you_pack/index_en.html)




#### ▼Yamato Transport

 <https://www.kuronekoyamato.co.jp/en/>



#### ▼Sagawa Express

 <https://www.kuronekoyamato.co.jp/en/>



### 【International】

#### ▼FEDEX

 <https://www.fedex.com/en-jp/home.html>




#### ▼DHL

 <https://www.dhl.com/jp-en/home.html>



## ▼Fukuoka City Consultation Support Center for Foreign Residents


 <https://www.fcif.or.jp/en/en-consultation/life-interaction/>




### (1) Consultation on Everyday Life


Consultation regarding daily life in Japan is available in person or by telephone.

#### In Person

 Fukuoka City International Center 1F, 4-1, Tenyamachi, Hakata ward, Fukuoka

 Monday-Friday : 9 a.m.~6 p.m. ※Closed on Saturday, Sunday, Holidays, and Dec.29 ~Jan.3

#### Telephone

 0120-66-1799


Charged for call : 092-262-1799

 LINE call : <https://page.line.me/111dhfna?openQrModal=true>




### (2) Consultation on immigration, residence status, and nationality

You can consult with an administrative scrivener regarding status of residence, period of stay, bringing in family members, permanent residence/naturalization, international marriage procedures, etc. If you wish to request an interpretation service other than Chinese or English, please consult with Information Desk well in advance.


 Fukuoka City International Center 4F, 4-1, Tenyamachi, Hakata ward, Fukuoka

 The 2nd Sunday of each month : 1 p.m.~4 p.m. ※ Sign-up ends at 3:30 p.m.

 092-262-1799

## ▼Fukuoka City Consultation and Inquiries

Fukuoka City accepts consultations in foreign languages using a telephone interpreter.  
Please note that the contact point for inquiries differs depending on the subject of consultation.

 [https://www.city.fukuoka.lg.jp/soki/kokusai/shisei/seikatugaidansu/enquirie\\_to\\_fukuoka\\_city\\_hall.html](https://www.city.fukuoka.lg.jp/soki/kokusai/shisei/seikatugaidansu/enquirie_to_fukuoka_city_hall.html)




## ▼Online Consultation Desk

International students at Kyushu University can ask questions about daily life in Japan to the student staff of the International Student Exchange Division by using the "Online Consultation Service", a consultation service for daily life.

 <https://lin.ee/EiQgccP>

ID: @431snlmb



 Mon-Fri : 9:30 a.m.~3:30 p.m. ※Closed on Saturday, Sunday, Holidays, and Dec.29 ~Jan.3


 [imm.s@jimu.kyushu-u.ac.jp](mailto:imm.s@jimu.kyushu-u.ac.jp)


## ▼ Ito Clinic


The clinic is available on the Ito campus.

Please note that psychiatry is available by appointment only three days a week (Monday, Wednesday, and Friday).

 1F, Center Zone 6, 744 Motooka, Nishi Ward, Fukuoka

 092-802-6580

 Morning/ 10 a.m.~1 p.m. (Sign-up ends at 12:30 p.m.)  
Afternoon / 2 p.m. ~5 p.m. (Sign-up ends at 4:30 p.m.)

 <https://itoclinic.kyushu-ac.jp/uploads/ck/admin/files/english/en.pdf>



【Closed】 Closed on Saturday, Sunday, Holidays, and Dec.29 ~Jan.3  
\*Subject to change

## ▼ Center for Health Sciences and Counseling

Infirmaries provide physical and mental health counseling by doctors and nurses are available at Division of Health Sciences of Center for Health Sciences and Counseling on each campus. Please note that an appointment may be required.

 [https://www.chc.kyushu-u.ac.jp/~webpage/english/organization/facility\\_list.html](https://www.chc.kyushu-u.ac.jp/~webpage/english/organization/facility_list.html)



## ✔ ITO CAMPUS

Place	Map No.	Phone number	Business hours
West Zone 3, 3F	31	092-802-3297	Mon-Fri : 9 a.m.~5 p.m.
Big Sand 2F	58	092-802-5881	
Center Zone 1, 1F	60	092-802-5859	



## ✔ OHASHI CAMPUS

Place	Map No.	Phone number	Business hours
Design Commons 2F	4	092-553-4581	Mon-Fri : 9 a.m.~5 p.m.



## ✔ CHIKUSHI CAMPUS

Place	Map No.	Phone number	Business hours
Institute for Materials Chemistry and Engineering 1F	2	092-583-8431	Mon-Fri : 9 a.m.~5 p.m.



## ✔ HOSPITAL CAMPUS


Place	Map No.	Phone number	Business hours
Building of Administrative Offices of Research and Education	41	092-583-8431	Mon-Fri : 9 a.m.~5 p.m.



# Search hospitals/clinic

The following websites can help you find hospitals/ clinic that offer medical services in foreign languages.

## ▼Fukuoka Medical Information Net

 [https://www.fmc.fukuoka.med.or.jp/pb\\_dt\\_language](https://www.fmc.fukuoka.med.or.jp/pb_dt_language)




 English, Korean, Spanish, Mandarin, Cantonese, Taiwanese, Thai, Portuguese

## ▼Japan Tourism Agency: Guide for when you are feeling ill

 [https://www.jnto.go.jp/emergency/eng/mi\\_guide.html](https://www.jnto.go.jp/emergency/eng/mi_guide.html)




 English, Chinese, Korean, Russian, Indonesian, Malay, Spanish, Portuguese, Mongolian, French, German, Persian, Tibetan, Tagalog, Nepali, Vietnamese, Thai, Polish, Romanian, Sinhalese, Hindi, Italian, Khmer, Laotian, Arabic


# Medical Support • Interpretation

## ▼Fukuoka City Medical Interpreting Call Center

You can receive referrals to medical institutions and consult with hospitals or prescription pharmacies in multiple languages.

 092-733-5429 ※24 hours 365 days **Calls are charged**


 English, Chinese, Korean, Thai, Vietnamese, Indonesian, Malay, Tagalog, Nepalese, Spanish, Portuguese, German, French, Italian, Russian, Khmer, Myanmar, Mongolian, Sinhalese, Hindi


 [https://www.city.fukuoka.lg.jp/hofuku/chiiikiiryō/health/hukuoka\\_iryoutuuyakuko-rusenta-.html](https://www.city.fukuoka.lg.jp/hofuku/chiiikiiryō/health/hukuoka_iryoutuuyakuko-rusenta-.html)



## ▼Fukuoka International Medical Support Center

Foreign residents in Fukuoka Prefecture can receive free telephone interpretation and medical information.

 092-286-9595 ※24 hours 365 days **Calls are charged**


 English, Chinese, Korean, Thai, Vietnamese, Indonesian, Malay, Tagalog, Nepalese, Spanish, Portuguese, German, French, Italian, Russian, Khmer, Myanmar, Sinhalese, Mongolian

 <https://imsc.pref.fukuoka.lg.jp/>





## ▼AMDA Medical Information Center

You can receive free information on foreign-language medical institutions and the Japanese medical welfare system over the phone.

 03-6233-9266

 Mon-Fri : 10 a.m.~4 p.m. ※Closed on Holidays, and Dec.29 ~Jan.3

 English, Chinese, Korean, Filipino, Thai, Vietnamese, Portuguese, Spanish

 <https://www.amdamedicalcenter.com/welcome/english>





## ▼ Nationwide Emergency Call Numbers



**POLICE**

Crime or accident



**FIRE • AMBLANCE**

Fire, ambulance, emergency medical services



## ▼ Police stations and police boxes near the campus

### ✔ ITO CAMPUS

Name	Address • Phone number
Nishi Police Station	1-14-10 Imajukunishi, Nishi Ward, Fukuoka 092-805-6110
Susenji Police Box	2-8-13 Susenji, Nishi Ward, Fukuoka 092-806-1110

### ✔ OHASHI CAMPUS

Name	Address • Phone number
Minami Police Station	2-3-1 Shiobaru, Minami Ward, Fukuoka 092-542-0110
Ohashi Police Box	1-3-16 Ohashi, Minami Ward, Fukuoka 092-541-1094

### ✔ CHIKUSHI CAMPUS

Name	Address • Phone number
Shirakibaru Police Box	2-4-22 Shirakibaru, Onojo City 092-582-9234
Kasuga Police Station	3-1-21 Hara-machi, Kasuga City 092-580-0110

### ✔ HOSPITAL CAMPUS


Name	Address • Phone number
Fukuoka Prefectural Police HQ	7-7 Higashi Koen, Hakata Ward, Fukuoka 092-641-4141

## ▼Application window

 6F Fukuoka Legal Affairs General Office #1  
3 Chome-5-25 Maizuru, Chuo ward, Fukuoka, 810-0073

### 【ACCESS】


7 minutes walk (about 500m) from the exit ① at "Akasaka station" of Fukuoka City Subway Kuko Line (take exit ⑥ if you use an elevator).


 9a.m. ~ 12p.m.、 1 p.m. ~ 4 p.m. (weekdays only)

 Inspection Coordination Department : 092-717-7595



## ▼Questions about status of residence and documents required for application

 Foreign Residents Information Center : 0570-013904 (IP • Overseas : 03-5796-7112)

 Weekdays 8:30 a.m. ~ 5:15 p.m.

 info-tokyo@i.moj.go.jp

### What you can inquire by e-mail :

- ① Inquiries and consultation regarding general procedures such as immigration and residence
- ② Opinions and requests regarding immigration management administration

 Japanese • English

 <https://www.moj.go.jp/isa/consultation/center/japanese.html>






## ▼Individual consultation regarding already applied for/resident status

 Student : 092-831-4108  
Specified Skilled Worker : 092-831-4144  
Technical Intern Training : 092-831-4109  
Other Residential Status : 092-831-4139

# Fukuoka City Ward Office

Please note that city and ward offices are closed on Saturdays, Sundays, national holidays, and Dec.29 ~Jan.3.




## Fukuoka City Hall

-  1-8-1, Tenjin, Chuo ward, Fukuoka city
-  092-711-4111
-  8:45 a.m. ~ 6:00 p.m.

▼GOOGLE MAP






## Chuo Ward Office

-  2-5-31, Daimyo, Chuo ward, Fukuoka city
-  092-714-2131
-  8:45 a.m. ~ 5:15 p.m.

▼GOOGLE MAP






## Hakata Ward Office

-  2-8-1, Hakata-ekimae, Hakata ward, Fukuoka city
-  092-441-2131
-  8:45 a.m. ~ 5:15 p.m.

▼GOOGLE MAP






## Minami Ward Office

-  3-25-1, Shiobaru, Minami ward, Fukuoka city
-  092-561-2131
-  8:45 a.m. ~ 5:15 p.m.

▼GOOGLE MAP






## Nishi Ward Office

-  1-4-1, Uchihama, Nishi ward, Fukuoka city
-  092-881-2131
-  8:45 a.m. ~ 5:15 p.m.

▼GOOGLE MAP






## Nishi Ward Office Seibu Branch (Saitopia)

-  2-1-1, Saito, Nishi ward, Fukuoka city
-  092-806-0004
-  8:45 a.m. ~ 5:15 p.m.

▼GOOGLE MAP






## Higashi Ward Office

-  2-54-1, Hakozaiki, Higashi ward, Fukuoka city
-  092-631-2131
-  8:45 a.m. ~ 5:15 p.m.

▼GOOGLE MAP






## Jonan Ward Office

-  6-1-1, Torikai, Jonan ward, Fukuoka city
-  092-822-2131
-  8:45 a.m. ~ 5:15 p.m.

▼GOOGLE MAP






## Sawara Ward Office

-  2-1-1, Momochi, Sawara ward, Fukuoka city
-  092-841-2131
-  8:45 a.m. ~ 5:15 p.m.

▼GOOGLE MAP






## Kasuga City Hall

-  3-1-5, Hara-machi, Kasuga city
-  092-584-1111
-  8:30 a.m. ~ 5:00 p.m.

▼GOOGLE MAP






## Itoshima City Hall

-  1-1-1, Maebaru-nishi, Itoshima city
-  092-323-1111
-  8:30 a.m. ~ 5:15 p.m.

▼GOOGLE MAP



## Onojo City Hall

-  2-2-1, Akebono-machi, Onojo city
-  092-501-2211
-  8:30 a.m. ~ 5:00 p.m.

▼GOOGLE MAP



**International Student Exchange Division, International Affairs Department,  
KYUSHU UNIVERSITY**

4th floor, Center Zone 4, 744 Motooka, Nishi ward, Fukuoka